

ONLINE RETURNS AND EXCHANGE FORM

We want you to be totally blown away with your purchases. However if you do need to send something back to us, please ensure the items are unworn, unwashed and in the original state of purchase. All Bardot or Bardot Junior ticketing/labels must be attached and we require the original receipt as proof of purchase. Bardot cannot accept returns on accessories, hosiery, lingerie, cosmetics or swimwear for hygiene reasons.

STEP 1: Returning your item/s online:

- Please exchange for another size and hit me up with your free shipping! (Australia only)
- I changed my mind, I'd like a different style/colour.. It's my prerogative right? Please exchange and charge the \$5 (Australia only)
- Please provide me with a credit note. I know I'll be shopping at Bardot within 6 months. (Credit note sent via email)
- I would like a refund for my full priced item/s. (Shipping and handling costs are non-refundable)

STEP 2: List of items you are returning.

Please highlight the item/s on the back of this form that you are returning.

Reason for return: _____

STEP 3: My new order

QTY	PRODUCT CODE	PRODUCT NAME	COLOUR	SIZE	PRICE	TOTAL
					Delivery Fee	
					TOTAL	

STEP 4: Your delivery details

(If different from the address printed on the back of this form)

FULL NAME: _____

ADDRESS: _____

CITY/SUBURB: _____ STATE: _____

COUNTRY: _____

EMAIL: _____

MOBILE: _____

STEP 5: Your payment details for postage charge/new order

Method of payment: Visa Mastercard Amex

Name on card: _____

Credit Card No: _____

_____/_____/_____/_____

Expiry Date: ____ / ____ CVV: _____

Signature: _____

A receipt will be included with your item/s when shipped.

RETURNING TO ONLINE

EXCHANGES: You can exchange through our online store provided the item/s are exchanged within 14 days of purchase. If you need to change your size, exchanges are free; however a change of style/colour will incur a small fee of \$5 (Australia Only). If an exchange is not available, an alternative will be offered or a refund/credit note.

REFUNDS: You can receive a refund on full priced items provided the item is returned within 14 days of purchase. We can't refund sale/promotional items however we can offer a credit note for you to spend on some other sparkly Bardot threads.

SALE ITEMS: We can offer an exchange or credit note. Items must be returned within 14 days of purchase. No refunds on sale/promotional items.

***PLEASE BE SURE TO INCLUDE YOUR ORIGINAL RECEIPT WHEN SENDING ITEMS BACK TO US.**

RETURNS ADDRESS

BARDOT

Att: Online Store - Returns

63 Victoria Crescent

Abbotsford VIC 3067 Australia

DID YOU KNOW YOU CAN ALSO RETURN IN STORE?

EXCHANGES: You can exchange at any of our Bardot stores across Australia. The item/s must be exchanged within 14 days of purchase. If an exchange cannot be sourced a credit note will be offered.

REFUNDS: Refunds are not available in our Bardot stores.

SALE ITEMS: We can offer an exchange for items of equal or more value with the balance to be paid additionally. Items must be returned within 14 days of purchase. No refunds or credit notes for sale items returned in stores.

***PLEASE BE SURE TO BRING YOUR ORIGINAL RECEIPT WHEN RETURNING IN STORE.**

For store locations please visit www.bardot.com